Soul Harmony Craniosacral Therapy

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Booking, Cancellation and Sanitation Policies Implemented Due to COVID-19

As a result of the novel Coronavirus, COVID-19, new booking, cancellation and sanitation policies will be implemented effective June 1, 2020. These policies will be in effect until further notice.

BOOKING/APPOINTMENT POLICIES

- All existing and new clients will need to complete a new Confidential Client Health History Information Form before your first appointment.
- You must complete the Coronavirus Liability Release Form for **each** appointment.
- Face masks are **required** to receive treatment services.
- You, and all members of your household must not currently have, nor experienced COVID-19 symptoms within the previous 14 days of your appointment date. (see Coronavirus Llability Form for symptoms list).
- You, and all members of your household, must not have traveled outside of our local area within the previous 14 days of your appointment date.

- You, and all members of your household, must not have been diagnosed with COVID-19 within the previous 30 days of your appointment date.
- You, and all members of your household, must not have been knowingly exposed to anyone diagnosed with COVID-19 within the previous 30 days of your appointment date.
- Please do not use the designated waiting room. Please arrive more than 15 minutes before your appointment time. When arriving into the building please visit the restroom and thoroughly wash your hands before entering the treatment room.

CANCELLATION POLICIES

- The usual 24-hours cancellation notice will be waived during the ongoing uncertainty of COVID-19, I hope this will alleviate any stress and hesitation about an upcoming appointment.
- If you need to reschedule or cancel for any reason, even the same day, and especially if you or any member of your household is not feeling well, I understand and request that you contact me as soon as possible.

SANITATION POLICIES

- All surfaces in the treatment room will be sanitized with 80% alcohol antiseptic topical solution after each appointment.
- All table linens, including the blanket and table fleece, will be changed and washed after each appointment.
- Pillows and table warmer will have a protective covering that will be sanitized after each appointment.
- At your request, I will wear synthetic exam gloves while providing treatment service. I always wash my hands thoroughly before beginning every session.
- I will be wearing a new mask and require all clients to wear a mask for the duration of the time in the treatment room and waiting room. I will wear a new mask for each appointment.
- I will be wearing clean freshly laundered garments for your appointment so that I can easily change into different freshly laundered garments between appointments.
- I will be allowing approximately 90 minutes between appointment times for sanitation and air cleaning of the office.